



BLUE VALLEY CABINETS, INC.

Delivery Policies

Blue Valley Cabinets offers delivery service to residential addresses and job sites within 175 miles (not to exceed 3 hours) of our location. All deliveries will be confirmed 24 hrs. prior with an approximate delivery window. Please keep in mind delivery windows are subject to change due to circumstances beyond our control. Please be patient.

Our delivery team is only authorized to deliver to the curbside, dock, or garage of residential addresses. White glove or inside deliveries will need to be schedule in advance and result in a \$150 service fee. The delivery crew will not unpackage each cabinet or accessory due to time restrictions. If a cabinet or accessory appears to be damaged, you may unpack the cabinet or accessory for further inspection. Someone of at least 18 years of age must be present to accept the cabinets and sign for the delivery.

Please check and make sure that all items listed on the packing slip have been delivered by the delivery crew. All missing and visibly damaged items must be clearly marked on the driver's paperwork to be reviewed by your sales representative. Our delivery crew will provide a copy of the packing slip for your records upon arrival at the delivery location. Driver will take pictures for delivery back up. Please sign the delivery crew's packing slip once the delivery is complete and you have received all your items.

Once the customer signs off that all cabinets are received, Blue Valley Cabinets will not be responsible for any missing items. You have 48 hours to report any concealed damage. You can expect the delivery crew to greet you with professionalism, be dressed in uniforms, examine the area that the cabinets will be carried, and respect your home or jobsite.