



## Blue Valley Cabinets – Delivery Policy

Blue Valley Cabinets offers delivery to residential addresses and job sites within **150 miles** (or up to **2.5 hours**) of our location.

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### Delivery Confirmation

- Delivery will be confirmed **24 hours in advance** with an estimated time window.
  - This window is subject to change due to circumstances beyond our control.
  - If you need to **reschedule**, please notify us **at least 48 hours in advance**.
  - The new delivery date will depend on when we are next scheduled to deliver in your area.
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### Delivery Locations

- Our team delivers to **curbside, dock, or garage areas** only.
  - Customers must ensure a **clear and safe path** to the drop point.
  - We reserve the right to **refuse delivery** if conditions may damage our equipment or compromise employee safety.
  - If we are **unable to complete the delivery on the agreed-upon date** due to site inaccessibility or customer unavailability, an **additional delivery fee** will be charged for a second attempt.
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### Delivery Charges

- **1–50 miles:** \$225
  - **51–100 miles:** \$300
  - **101–150 miles:** \$400
  - For distances beyond 150 miles, **prior discussion is required**, and **additional charges** will apply.
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### White Glove Delivery

- **White Glove (inside delivery)** is available for an **additional \$250**, on top of standard delivery charges.
  - Must be **scheduled in advance**.
  - Customer is responsible for ensuring a **safe and accessible path**.
  - We may decline the service if it poses a risk to safety or equipment.
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## Unpacking

- The delivery crew will **not unpack** individual cabinets or accessories unless there is **visible damage**.
  - You may open items that appear damaged for further inspection.
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## Receiving Requirements

- A responsible adult (18+) must be present to accept and sign for the delivery.
  - Please **verify all items** against the packing slip.
  - **Note any missing or visibly damaged items** on the driver's paperwork.
  - Our team will provide a copy of the packing slip and take **photos for documentation**.
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## Final Sign-Off & Liability

- Once you sign the packing slip confirming receipt, **Blue Valley Cabinets is not liable** for missing items.
  - **Concealed damage must be reported within 48 hours** of delivery.  
<https://www.bluevalleycabinets.com/2477-2/>
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